

Unified Communications as a Service (UCaaS)

EASY & PRODUCTIVE BUSINESS COMMUNICATIONS

Accelerate teamwork, experience a 72% increase in business performance, and create more meaningful customer experiences with UCaaS from AveriStar.

KEY CAPABILITIES

Business Calling

Enrich your relationships using clear and reliable HD voice and video from your pc, tablet, smartphone or conference room.

Messaging

Get out of your inbox and simplify your communications with a quick chat instead.

Meetings Improve workplace collaboration and make meetings more engaging with HD video, voice, messaging, screen sharing and calendar integration.

• Team Collaboration

Setup persistent team spaces around the people and subjects that are aligned with your work. Call, message, meet, share files or your screen right from a space.

• Mobile Working

UCaaS from AveriStar works on iOS and Android tablets and smartphones so you can always enjoy the team collaboration experience you're used to at your desk while mobile, including calling, meeting, messaging, and more.

OVERVIEW

Simple and reliable business communications are at the heart of what makes you and your team successful, whether you are building a business from the ground up or a part of an established enterprise. Unified Communications as a Service (UCaaS) is the modern, all-in-one cloud communications solution your business needs.

UCaaS from AveriStar is a communications and collaboration software solution for calling, messaging, and meeting with anyone, from any device. It includes HD video, voice, messaging, file sharing, screensharing, and conferencing in a single easy-to-use cloud application that integrates with our complete line of cloud business solutions.

UCaaS provides a seamless and consistent communications experience on a PC, tablet or smartphone - ideal for organizations of any size with geographically dispersed teams and mobile employees working at the office, at home, or on the go.

Making communicating easier and more productive.

UCaaS from AveriStar enhances three of the most common scenarios for communicating in the workplace: calling, messaging, and meeting. Here's how it facilitates reliable collaboration among everyone in your company and with people outside your company.

CALLING

One number – You publish one business phone number and all your business calls will go to the device of your choice: desktop, tablet, or smartphone.

Presence status – UCaaS from AveriStar keeps you "in the know" of your colleagues' availability status (available, busy, away, or on the phone), saving you time and eliminating the guesswork out of communicating.

Corporate directory – You can easily access your corporate directory, enabling you to find colleagues within seconds with simple search from any device.

MESSAGING

Direct and group chat – Exchange messages instantly with a colleague or a team and minimize email overload.

File sharing – Share files in as much time as it takes to send a chat. UCaas from AveriStar is compatible with all major file types. Preview files without opening them as well.

Application integration – While you're chatting, everything you share in common with a colleague or a group, like emails or files from other business applications, is there at your fingertips. UCaaS from AveriStar is pre-integrated with Office 365, G-Suite, Salesforce, and other popular applications.

MEETING

Virtual meeting room – Everyone with UCaaS from AveriStar has their own private and secure online meeting space where teams can participate in HD audio, video, messaging, and screen sharing collaboration. Colleagues and guests can easily join without the hassles of dial-in numbers and pass-codes.

HD video conferencing – High-definition 1080p at 20fps video increases engagement and minimizes distractions during meetings. Virtual teams can meet as naturally online, as when they're together in the same room.

Screen sharing – Share your entire screen or just a specific app or a document, without additional downloads or

separate web collaboration apps. Sharing can be done from your desktop and everyone can view from desktop, tablet, or smartphone. View full screen or zoom in or out for a better viewing.

TEAM COLLABORATION

Spaces – Enjoy persistent, dedicated workspaces organized around the people and subjects that make sense for you and how you work.

Call, message, meet, share – Do all of it, right from within a specific space.

Always on – With persistent spaces, you never lose your content. Search across people, spaces, messages, and files to find what you need quickly and easily.

Moderator control – Control who is joining specific spaces. Only you can add people to the space, and you get other privileges like being able to delete messages or files.

MOBILE WORKING

Any device – UCaaS from AveriStar works on PC, MAC's, and iOS and Android tablets, and smartphones so you can be highly productive from anywhere.

VoIP calling – Place and receive business calls using VoIP while roaming to avoid high roaming charges.

Move calls – Seamlessly pull your active call from your desktop to your mobile and vice versa, without interruptions or disconnects.

VoIP handover – UCaaS from AveriStar automatically keeps your VoIP calls as you move between data networks, such as from Wi-Fi to LTE.

Multiple calls – Handle two calls at the same time and even merge them into a 3-way conversation.

To learn more about Unified Communications as a Service (UCaaS) and other solutions from AveriStar, speak with a Sales Representative at 704-992-7701 or visit **www.averistar.com**.

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