360°
PLATFORM MANAGEMENT

Take full control of group, user, and device VoIP provisioning using a fully-integrated platform management application developed by AveriStar.
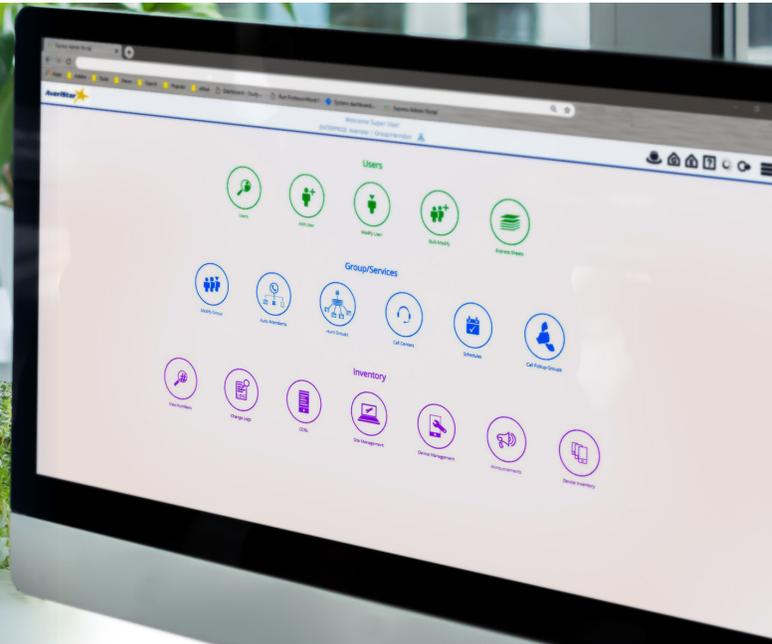
KEY BENEFITS

- Cloud-based user-friendly interface

- Simplified and streamlined provisioning of groups and users

- One system voice mail and unified messaging setup

Save time and money

Simple to use

Ease of management

One interface / Single pane of glass

Built exclusively for Broadworks

UCC SPENDING JUSTIFICATION*

When organizations with more than 1,000 subscribers use administration management tools, they save 31% on ongoing operational costs and 65% on one-time implementation costs by automating many of the provisioning and re-provisioning functions.

OVERVIEW

Express NUOVO is a powerful, easy-to-use, cloud-based BroadWorks enterprise management application built for the BroadSoft platform. It enables IT managers and service providers to reduce costs, cut provisioning time, and minimize errors by improving consistency across user profiles. Express NUOVO delivers enhanced provisioning functionality, coupled with advanced customer care management tools to support streamlined workflows that platform administrators and provisioners utilize daily. Operational functionality can be decentralized and distributed to multiple enterprises and group levels, including custom permissions and role-based administration.

- Securely connects to the BroadWorks XSP or Application Server and performs reads/writes directly to the BroadWorks database while leaving customer data in place.

- Execute bulk modifications to features, phone services, device types, and authentications to more than 1,000 users simultaneously, with provisioning error protection.

- 60+ custom permissions, enhanced CDRs and High Availability options for premise-based deployments.

- Interfaces with SurgeMail for BroadWorks Unified Messaging over secure connections. Express NUOVO is AS-805 compliant (Information Security).

* Source: Nemertes Report-Value Matrix Q4, 2018

Making BroadWorks Management Easy

Administrative tools including hierarchical control, access and change logs, granular supervisory permissions
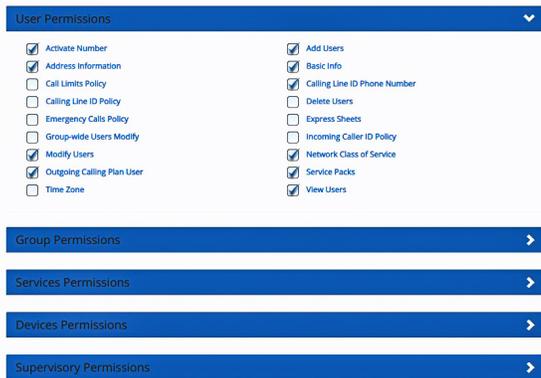
Express NUOVO's role-based administrative settings have their own set of permissions for Users, Groups, Services, Devices and Supervisory functions. Easily search changes by enterprise, group, date range, module, and who made the modification and apply advanced filters to user search criteria to quickly find a specific user, or groups of users with similar characteristics.

Enterprise, group and user toolsets provide quick and easy access to all BroadWorks elements


Powerful tools are included that allow bulk modifications to users or groups to edit Basic Info, Domains, Services, DN's, Call Processing Policies, Network Classes or Service, Voice Portal Services, and Outgoing Calling Plans.

To learn more about Express NUOVO and other solutions from AveriStar, speak with a Sales Representative at 704-992-7701 or visit www.averistar.com.

Advanced features including security, bulk provisioning, bulk modifications, error detection, Surgemail integration

AveriStar is committed to creating and maintaining an environment that protects customers including using secure user and two-factor authentication, login and company data protection, account deactivation, and secure messaging. Bulk provisioning and modifications are checked for validity and any errors are flagged and returned for edit before proceeding.

Tags, service packs and Communicator, and Counter Path administration
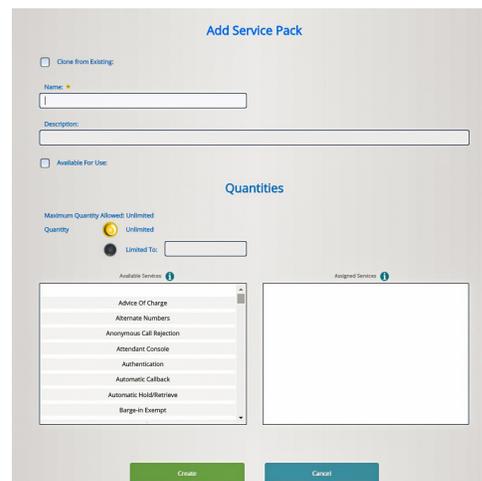
Quickly authorize service pack deployments, and user and group services.

Self-serve, help desk and wholesale model consolidation

Context sensitive help is available on every page including video instruction and guides. Help sections include full-screen videos that explain features, functions and available options for each module.