

# EXPRESS MONITORING



# ALL-IN-ONE PLATFORM MONITORING

A real-time, comprehensive overview of your BroadWorks VoIP network -- accessible from one centralized location.

# **KEY BENEFITS**

- Enterprise-class, comprehensive VolP infrastructure monitoring designed by a BroadSoft Technology Partner.
- Built-in configuration wizard easily guides users through the process of adding new devices, services, and applications
- At-a-glance access to the most useful information about your network
- Alerts automatically sent to the IT staff via email or SMS
- Plan for system upgrades with integrated capacity planning graphs

### **OVERVIEW**

AveriStar Express Monitoring is an on site server-based application designed to surveil BroadWorks VoIP Platforms and associated endpoints, such as phones, softphone applications, and web-based communications software. A powerful VoIP infrastructure alerting solution, Express Monitoring goes beyond the basic auditing capabilities; providing information on the health of your network before problems that affect the performance of your communications system arise.

Our fully-customized proactive solution allows for the monitoring and management (in real-time) of your entire infrastructure from a single dashboard - 24x7x365, resulting in minimized downtime, increased efficiency, and lower support costs.

- Maximized Uptime: Real-time performance and health monitoring allows organizations to stay one step ahead of potential issues. You can improve uptime and employee productivity.
- Move from Reactive to Proactive: Identify problem areas early on to prevent escalation and reduce inefficiencies.
- Lower Support Costs: 24x7x365 monitoring offloads the burdens placed on IT staff and reduces maintenance efforts. The team can focus on high-level projects instead of dedicating time to tedious troubleshooting tasks.

# Features

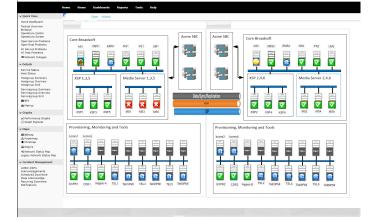
## **Complete Infrastructure Monitoring**

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Monitor all crucial components including network infrastructure, operating systems, applications, services, network protocols, and metrics. With hundreds of third-party add-ons you can keep an eye on virtually all in-house systems and services.

**Advanced Graphs & More** 

### Real World Map



Utilize an optional visualization add-on to display IT processes like a mail system or a network infrastructure.

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Easily view and identify problems and resolve them before they become serious network disasters.

# **Detect and Deal with Service Changes**

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Consistently check the status of services and detect when a service changes between OK, WARNING, UNKNOWN, and CRITICAL and take appropriate action.

To learn more about Express Monitoring and other solutions from AveriStar, speak with a Sales Representative at 704-992-7701 or visit **www.averistar.com**.

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