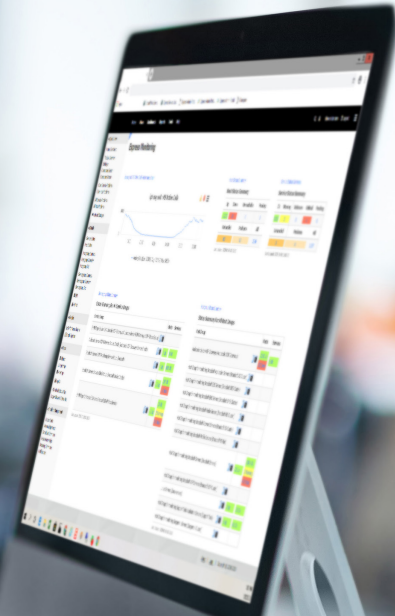




ALL-IN-ONE PLATFORM MONITORING

A real-time, comprehensive overview of your BroadWorks VoIP network -- accessible from one centralized location.



KEY BENEFITS

- Enterprise-class, comprehensive VoIP infrastructure monitoring designed by a BroadSoft Technology Partner.
- Built-in configuration wizard easily guides users through the process of adding new devices, services, and applications
- At-a-glance access to the most useful information about your network
- Alerts automatically sent to the IT staff via email or SMS
- Plan for system upgrades with integrated capacity planning graphs

OVERVIEW

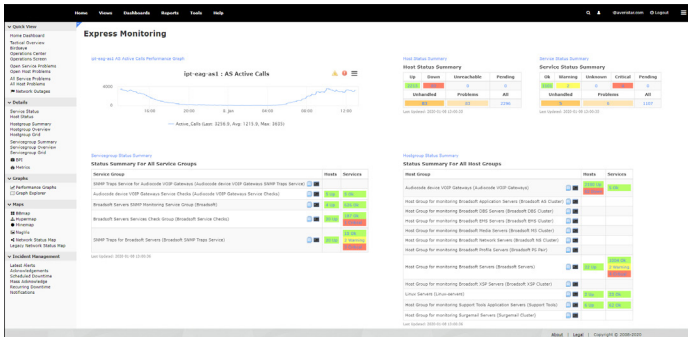
AveriStar Express Monitoring is an on site server-based application designed to surveil BroadWorks VoIP Platforms and associated endpoints, such as phones, softphone applications, and web-based communications software. A powerful VoIP infrastructure alerting solution, Express Monitoring goes beyond the basic auditing capabilities; providing information on the health of your network before problems that affect the performance of your communications system arise.

Our fully-customized proactive solution allows for the monitoring and management (in real-time) of your entire infrastructure from a single dashboard - 24x7x365, resulting in minimized downtime, increased efficiency, and lower support costs.

- **Maximized Uptime:** Real-time performance and health monitoring allows organizations to stay one step ahead of potential issues. You can improve uptime and employee productivity.
- **Move from Reactive to Proactive:** Identify problem areas early on to prevent escalation and reduce inefficiencies.
- **Lower Support Costs:** 24x7x365 monitoring offloads the burdens placed on IT staff and reduces maintenance efforts. The team can focus on high-level projects instead of dedicating time to tedious troubleshooting tasks.

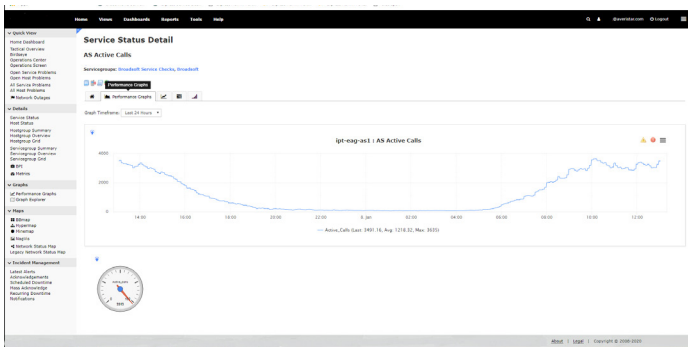
Features

Complete Infrastructure Monitoring



Monitor all crucial components including network infrastructure, operating systems, applications, services, network protocols, and metrics. With hundreds of third-party add-ons you can keep an eye on virtually all in-house systems and services.

Advanced Graphs & More



Easily view and identify problems and resolve them before they become serious network disasters.

To learn more about Express Monitoring and other solutions from Averistar, speak with a Sales Representative at 704-992-7701 or visit www.averistar.com.

Real World Map



Utilize an optional visualization add-on to display IT processes like a mail system or a network infrastructure.

Detect and Deal with Service Changes

The screenshot shows the 'Service Status' page with a detailed table of service health. The table includes columns for Name, Status, Duration, Alerted, Last Check, and Info Information. The status column uses color-coded indicators: Green for OK, Yellow for Warning, Red for Unknown, and Grey for Critical.

Name	Status	Duration	Alerted	Last Check	Info Information
AS Active Calls	OK	21:06:30:075	15	2023-01-08 12:02:27	OK - 10.20.1.4, 10.20.1.5, 10.20.1.6, 10.20.1.7
AS Active Calls	Warning	00:00:00:000	15	2023-01-08 12:02:27	OK - 10.20.1.4, 10.20.1.5, 10.20.1.6, 10.20.1.7
AS Active Calls	Unknown	23:17:00:240	15	2023-01-08 12:02:27	OK - 10.20.1.4, 10.20.1.5, 10.20.1.6, 10.20.1.7
AS Active Calls	Critical	00:00:00:000	15	2023-01-08 12:02:27	OK - 10.20.1.4, 10.20.1.5, 10.20.1.6, 10.20.1.7

Consistently check the status of services and detect when a service changes between OK, WARNING, UNKNOWN, and CRITICAL and take appropriate action.

